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MVD Website Changes Blocking Voters from Address Changes

Currently in our state, voters must change or update their registered addresses through ServiceArizona.com. New changes to that website now direct us to AZ MVD NOW. The changes require that a voter create an account and go through a three-step verification process to access personal information and change or update their address — a process that doesn't actually work on the site.

During a routine test-drive to confirm how the site worked, I discovered many errors and malfunctions. Concerned, I called the Office of the Secretary of State.

In that office, Senior Election Data Specialist Yolanda Morales explained that the malfunctions in the site are causing problems across the spectrum of government services, including police and courts, adding that the problems have been flagged and all branches of state government have been alerted to the problems, including the Governor's Office. Secretary of State Katie Hobbs has requested the MVD revert to the old site, but has been given no timeline for when this might occur.

Currently a voter attempting to change their address through the site will be unable to do so. A press release from the Secretary of State's office is in the works, but due to the complexity of the problem they are waiting to release it until it is fully corrected.

The Secretary of State's Office directed me to tell voters who need to make address changes to contact their County Recorder office and submit a new voter-registration form to update their information.

In Yavapai County this form can be obtained by calling the Yavapai County Elections Office at 928-771-3250 and asking that the form be mailed to you, or downloading the form in PDF format, completing it and mailing it to:

Yavapai County Elections
1015 Fair St., Room # 228
Prescott, AZ 86305

You can also download the file here: yavdem.org/voting

Please share this information, and together we can help voters through this challenging time. Please direct questions to Yolanda Morales, Senior Election Data Specialist, Office of the Arizona Secretary of State, 602-899-5285.

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